# **RIA Patterns**

Best Practices for Common Patterns of Rich Interaction

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# Origin of Patterns

A Pattern Language, Alexander, 1977 Dissatisfied with sterile, impersonal design

Defined it as Solution to a problem in context

Captured Situation, competing constraints, canonical solution

### Examples

Couples Realm, House for a Couple, Sitting Circle, Marriage Bed



A Pattern Language Towns Buildings Construction

# Origin of Patterns

Applied to software design, Gang of four, 1995 1996, Alexander raises the challenge higher User experience patterns 1997, Tidwell's Common Ground Welie's pattern site Design of Sites book 2005, Tidwell, Designing Interfaces



### developer.yahoo.com/ypatterns



 Show clickable items (most often used are stars) that light up on rollover to infer clickability.

### ria patterns

invitation. cursor invitation. hover invitation. tooltip invitation. page invitation. drop invitation. available. selected. auto complete. live suggest. refining search. dynamic filtering. live search. on-demand scrolling. deferred content loading. fresh content. on-demand content. periodic refresh. resizable modules. scrolling modules. hover detail. narrowing actions. narrowing choices. auto form fill. in-place drill down. dependent choices. look before you leap. drag and drop. drag and drop modules. drag and drop objects. persistant portals. in page edit. inline text edit. inline custom edit. direct state edit. rating an object. inline custom edit. inline tag edit. popup custom edit. grid cell edit. slide out custom edit. module configure. module flip configure. module inline configure. module slide out configure. module faceplate. expandable content. incontext tools. in-context links. in-context hover menu. silent submit. remembered collection. auto save. remembered preferences. hover spy. inline assistant. inline validation. validate then suggest. indicator. busy indicator. progress indicator. inline status. in-context busy. cursor busy. opacity fade. high contrast. balloon error tip. dynamic goal. opacity focus. detail zoom. lightbox. transition. brighten. cross-fade. dim. expand. fade-in. fade-out. flip. move. self-heal. collapse. slide. animate.

# Anatomy of an RIA Pattern

- Interaction event, timer, invitation
- Operation lookup, action, validate, message
- Presentation update to the interface



### interaction.

 Every pattern starts with an interaction User event (event) System event (timer)

> mouseout hover keypress keydown mousedown drop filter choices mouseup drag click mousedown select focus blur resize move timeout select

• Some patterns are about **inviting** interaction



operation.

- Lookup. I can get information when I need it.
- Action. I can take action in context.
- Validate. I can prevent errors early.
- Message. I can communicate instantly.



operation. lookup.

• I can get information when I need it

Auto Complete. Deferred Content Loading.
Dynamic Goal. Narrowing Choices. Refining
Search. Live Search. Dynamic Filter. Detail Zoom.
Endless Scrolling. Expandable Paging Boundary.
Fresh Content. Hover Detail. In Place Drill Down.
On Demand Refresh. Periodic Refresh. Resizable
Modules. Scrolling Modules. Auto Form Fill.



### operation. action.

• I can take action in context

Drag and Drop Modules. In Page Editing. In Page Custom Editing. Direct State Editing. Grid Cell Editing. Inline Custom Editing. Inline Tag Editing.
Popup Custom Editing. Slide-out Custom Editing.
Inline Text Editing. Inline Reordering. Auto Save.
Remembered Collection. Remembered
Preferences. Rating an Object.



operation. validate.

• I can prevent errors early

### inline validate. validate then suggest. balloon error tip. character counter. live preview.



### Anatomy of an RIA Pattern

Interaction

Indication. Busy Indication. Cursor Busy. In Context Busy. In Context Progress. Inline Status. Transition.
Brighten Transition. Cross Fade Transition. Dim Transition. Expand Transition. Fade In Transition. Fade Out Transition. Flip Transition. Move Transition. Self-Healing Transition. Collapse Transition. Slide Transition. . Available. Selected. Slide-out. Popup Balloon.



## Anatomy of an RIA Pattern

Interaction





### patterns. invitation.

- Problem
  - The designer needs to cue the user that an interactive feature exists.
- Use When
  - You want to invite the user to click or interact with the object being hovered over.
  - You want to make it clear that something will happen when the user clicks on the object being hovered over.
  - You want to entice the user to interact with the feature.



### patterns. invitation.

invitation. cursor invitation. hover invitation. tooltip invitation. page invitation. drop invitation.

#### pattern. hover + cursor + page + tooltip + drop invitation

### **Potential Pitfalls**

. discoverability

### **Best Practices**

- . use hover to reveal interaction
- . use the familar to teach the new
- . use tours sparingly
- . make invitation engaging, but think of how it will interact with rest of page





### State park near our home in San Jose 5 photos | <u>Add a comment</u>?



#### pattern. hover + cursor + page + tooltip + drop invitation

### **Potential Pitfalls**

. discoverability

### **Best Practices**

- . use hover to reveal interaction
- . use the familar to teach the new. use tours sparingly
- . make invitation engaging, but think of how it will interact with rest of page
- . keep actions out of hover
- . don't proselytize
- . reveal invitation instantly
- . don't create page jitter



To see a product preview in action, hover over the link below.

Forty Associates recently added product previews to their Web site as part of a small beta program. During the beta, visitors to Associate sites who viewed a product preview clicked through to Amazon.com over 4% of the time; those clicks resulted in a purchase nearly 6% of the time.

Now we're opening the beta up to all Associates to further improve product previews. The first 500 Associates who refer **a sale** through a product preview-enhanced link will receive a \$5 Amazon gift certificate. <u>Click here to join your fellow Associates in beta</u> testing product previews.

Don't worry if you don't already have Basic Display Product Links on your Web site. You can create them as part of the sign-up process. <u>Click here</u> for answers to questions you might have about the beta program.

### patterns. selection.

### • Problem

• The user needs to choose objects to operate on.

### • Use When

• You to provide a way to mark an object or objects as actionable.

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### patterns. selection.

item selection. object selection.

#### pattern. item selection.

### Use When

- . within a paging context
- . need a simple way to provide discontiguous selection

### **Potential Pitfalls**

- confusion between checkbox and clicking in row
- . mixing with drag and drop
- . handling actions on no selection

- use only within context of paging; not for scrolled content
- combine with a row of buttons or toolbar that operates on the selected items
- use light shading to re-enforce selected state
- . avoid using with drag and drop

Move to Inbox       Report Spam       Delete       More actions       Refresh         Select: All, None, Read, Unread, Starred, Unstarred       > eBay Watched Item Ending Soon: All         >       ?       ?       eBay       > eBay Watched Item Ending Soon: All         >       ?       ?       eBay       > eBay Watch List - eBay eBay sent this         >       ?       ?       eBay       > eBay Watch List - eBay eBay sent this         >       ?       ?       ?       ?         >       ?       ?       ?       ?         >       ?       ?       ?       ?         ?       ?       ?       ?       ?         ?       ?       ?       ?       ?         ?       ?       ?       ?       ?         ?       ?       ?       ?       ?         ?       ?       ?       ?       ?         ?       ?       ?       ?       ?         ?       ?       ?       ?       ?         ?       ?       ?       ?       ?         ?       ?       ?       ?       ?         ?       ?       ?	CNN.com Recently Published/Updated - S	<u>Sevilla stay top over winter break</u> - 1 hour a
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#### pattern. item selection.

### Use When

- . inside a paging context
- . need a simple way to provide discontiguous selection

### **Potential Pitfalls**

- confusion between checkbox and clicking in row
- . mixing with drag and drop
- . handling actions on no selection

- . use only within context of paging; not for scrolled content
- combine with a row of buttons or toolbar that operates on the selected items
- use light shading to re-enforce selected state
- avoid using with drag and drop at the least avoid allowing drag of non-selected objects
- . display prominently the number of items selected



#### pattern. object selection.

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#### **Use When**

- . in a scrolled table
- . selecting objects

#### **Potential Pitfalls**

- . complexity of contiguous vs.
- discontiguous
- . using CTRL for discontiguous will not work on Macintosh

- . allow multiple selection
- . allow discontiguous selection

### pattern. auto complete.

### Problem

- The user needs to enter an item into a text box which could be ambiguous or hard to remember and therefore has the potential to be mis-typed.
- Use When
  - The suggestions can be pulled from a manageable set of data.
  - The input item can be entered in multiple ways.
  - The input item can be matched with a specific data item in the system.
  - Speed and accuracy of entry is an important goal.
  - The total number of items would be too large or inconvenient for displaying in a standard drop down box.



pattern. auto complete + live suggest.

### **Potential Pitfalls**

- . displaying completions too soon
- . displaying completions too often

- . don't require the user to arrow or mouse to the selected item
- . tab should select the best match
- . delay popup until user slows typing enters a known delimiter
- . if possible show character match with bold type
- . if too many matches, then show truncated list of best matches

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### patterns. lookup content.

live search. refining search. on-demand scrolling. deferred content loading. periodic refresh. on-demand refresh. hover detail. pattern. live search.

### **Use When**

 user needs to search for content and are uncertain on the correct keywords.

### **Potential Pitfalls**

- . if results are returned too quick, will be distracting
- . if results are not returned quick enough, it will feel sluggish

- start returning results when the user
   "slows down" typing
- . show results below text entry field for feedback



- try your own searches:
- boston weather
- wikipedia
- nfl

- 22 5th ave new york ny
- san francisco coffee shops
- dmv

pattern. live search.

### **Use When**

 user needs to search for content and are uncertain on the correct keywords.

### **Potential Pitfalls**

- if results are returned too quick, will be distracting
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### **Best Practices**

- start returning results when the user
   "slows down" typing
- . show results below text entry field for feedback



International Conference on Financing for Development-2003-main

#### pattern. refining search.

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#### **Use When**

- . user needs to refine a search
- . for merchandise search

#### **Potential Pitfalls**

. sluggish performance

#### **Best Practices**

Ref Pric

5:10p 1 (3h 15m) 7:10p 1 (5h 15m)

details email this

- · place refining criteria to left of results
- . use checkboxes for toggling filters
- . use sliders for value ranges
- generally avoid sliders for single values (can combine slider & input)
- provide a "show all" to undo refinement
- . try to keep criteria above the fold

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pattern. on-demand scrolling.

### **Use When**

- . chunking data would affect user flow
- . user feels "ownership" of data
- . content is data; not search results
- . data content will be sorted, filtered, etc.
- . selection model is continous

### **Potential Pitfalls**

- . dual-scrollbar issue
- . sluggish performance
- . extremely large data sets

### **Best Practices**

- provide dynamic tooltip showing location within scroll
- . animate scroll
- . if desire a hybrid, use animation on paging.

#### Page: 1 2 3 4



#### Getting it off his chest

Zinedine Zidane apologizes for using his head, but says he couldn't stomach slurs toward family. \* Story

All the rage on the Web • A denial
 Bernal highlights, including head-butt



Lonely elephants baffled by post-Katrina life Scientists study gorilla habitat Some birds stay aloft up to 10 years Inflation soaring high Fed wants banks to come into compliance Life after death - is there proof?

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and to kill President Bush

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pattern. deferred content loading.

#### **Use When**

 some periphial content might be slow to load

### **Potential Pitfalls**

. loading indicator can be distracting

### **Best Practices**

only apply sparingly to improve performance on main pages
use for external content pattern. periodic refresh.

### **Use When**

. content is based on live information. for enticing users to click-through

#### **Potential Pitfalls**

. can be distracting if not primary

#### **Best Practices**

- . if secondary to page, then make refreshes less frequent and simple
- if primary to page, then make refreshes more frequent & visible

Explore blogs BLOGS <u>Conclusion of Variety</u> UPDATED AT <u>Soar Valley Life</u> 9:37 AM <u>Punctuated Glimpses</u>

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6	+1399	How To Build a Game In A Week From Scratch With No http://www.gamedev.net/reference/articles/article2
6	+86	David Hahn - The kid who built a nuclear reactor i http://en.wikipedia.org/wiki/David_Hahn
6	+201	Another Apple Mac mini Dual Core 1.66GHz Review http://reviews.designtechnica.com/review3531.html
6	+85	David Hahn - The kid who built a nuclear reactor i http://en.wikipedia.org/wiki/David_Hahn

#### pattern. hover detail.

### **Use When**

. need to show detail in context

### **Potential Pitfalls**

- . popup too quick
- . popup too slow, seem sluggish

### **Best Practices**

- . show detail after 0.25 second delay
- dismiss immediately on mouse out or click

Bill, the following movies were chosen based on your interest in:



#### Animal Crackers Something the Lor Monkey Business (1931)

Add Mo

X2: X-Men United

One of the Marx Brothers' funniest movies, the title of the film says it all as Groucho, Harpo, Chico and Zeppo stow away on a luxury liner. Before long, all hell breaks loose, with more sight gags and one-liners on display than entrees at a midnight buffet. Look fast for their father, "Frenchy," wearing two-tone shoes and seated atop some luggage as the boys disembark.

Grc Starring: Groucho Marx, Harpo Marx Chico and Zeppo s Iuxury liner. Before Genre: Classics MPAA: UR

🛠 Recommended based on 8 ratings



#### Top Stories

AP Reuters | AFP | USATODAY.com | CSMonitor.com | NPR | My Sources

- W.Va. Gov. Seeks Halt in Coal Production AP 43 minutes ago
- Insurgents Thwarting Iraq Reconstruction AP 48 minutes ago
- House Clears Budget-Cut Bill for Bush AP 50 minutes ago

La

Blues

- Police Apologize, Drop Charge Vs. Sheehan AP 50 minutes ago
- 'Commander in Chief' Takes Six-Week Break AP 53 minutes ago
- » All Top Stories from AP

MORE TOP NEWS: U.S. News & World Report - Photos and Slideshows

### patterns. dragdrop.

- Problem
  - The user needs a way to perform operations on one or more objects by being able to move objects from one place to another directly with the mouse.
- Use When
  - You want to avoid forcing the user to go to another page in order to re-arrange objects.
  - For re-arranging content modules, re-ordering lists, changing containment.

Category: We	eb <u>Images</u>   <u>Vid</u>	eo   Local   <u>News</u>   <u>Shopping</u>			Wed, Aug 2, 02:19 pm
Search:		Ya	hoo! Search - Advanced - My Web	See the most popular ve	hicles on Yahoo! Autos
Add Content	Change Layout 🙋 (	Change Colors		Select Page:	🖞 My Front Page 🔻
	edit 🗙	Scoreboard edit *	マ <mark>E</mark> eHub		edit 🗶
Dallas, TX	80100 F 🎑	TODAY	• MODx - 1 day age	D	
Denton, TX	78101 F 🎇	✓ <u>MLB</u> <u>Texas</u> vs. 10 <u>F</u>	Ojor - 1 day ago     Moodle - 2 days a	ago	
Sunnyvale, CA	5779 F 🌅	Minnesota 2	• Kartoo - 2 days a	go	
Boulder Creek, CA	5380 F 🔛	✓ <u>MLB</u>		hly Drogram Evonte	adit X
Gilroy, CA	5686 F 🎑	Texas vs. 9 F Minnesota 0	· 2006/08/08: Mor	nthly Program Meeting - one week ago	Conc. 14
San Jose, CA	5982 F 텛	Y! Fantasy Football '06. Where	3 junior management		
	Search	Fantasy Rules. Sign up now!	Personal T	echnology News	edit 🗙
search by Zip	Code or City	✓ Message Center edit ×	Norway not swa     Review: Episodi	yed by Apple concessions - one hour ag	0
678	Your Credit	Check Email	Google strikes a	dvertising deal with XM Satellite - 5 hours	rs ago
	<u>50016 - 40</u>	Launch Messenger 41 friends on	Google to Serve	Ads to XM Radio - 6 hours ago	
	edit 🗶	✓ Maps edit ¥	🗢 🧩 Travelocity	/ - SFO-DFW	edit 🗶
Depart: Wichit	a, KS	Select From My Locations or	· \$193+ Flights Fr	rom San Francisco to Dallas/Fort Worth	- Save 50%* - one hour
San Francisco, CA	\$256.00	Recently Used clear recent	ago		
San Jose, CA	\$254.00	My Locations	Junning and the second s		
Depart: Kansa	s City, MO	Street Address or Airport Code	V 🧳 Travelocity	/ - SJC - DFW, HNL, LAX, SAN	edit 🗙
San Francisco, CA	\$241.00	Succi Audress of Allpolt Code	\$263+ Flights Fr	rom San Jose to Dallas/Fort Worth - Sa	ve 30%* - 2 hours ago
Depart: San Fr	ancisco, CA	City, State or a Postal Code	<ul> <li>\$103+ Flights Fr</li> <li>\$378+ Flights Fr</li> </ul>	rom San Jose to Los Angeles - Save 50 rom San Jose to Honolulu - Save 25%*	2 hours ago



### patterns. dragdrop.

drag and drop. drag and drop modules. drag and drop objects.
## **Use When**

you want to manipulate a natural visual model of objects

- starting with drag & drop
- . using it to set a single attribute
- . constructing artificial visual constructs





## **Use When**

· you want to manipulate a natural visual model of objects

## **Potential Pitfalls**

- . starting with drag & drop
- . using it to set a single attribute
- . constructing artificial visual constructs
- . using it for removal
- . confusing drag ghost with drag object
- . user's don't get it

Drag photos here to edit them as a batch. You can then change any photo attributes or create a new set.





Prioritization Tip: You can prioritize entire to-do lists by clicking the Reorder lists link and then dragging the lists to reorder them. You can reorder individual items by clicking the "Reorder" link by the list title and dragging the items to reorder them.

Basecamphq.com

Pick Up at the Store DRAG Chips drag Milk DRAG Bread DRAG Orange Juice2 DRAG Tomatoes DRAG Lettuce

- What is spam?
- Can I transfer my message credits?
- · How do I delete my HandyPay account?
- · What if I didn't receive my full message package?
- I need to contact customer care regarding the Compose Text Message service.

## **Use When**

. you want to manipulate a natural visual model of objects

## **Potential Pitfalls**

- . starting with drag & drop
- . using it to set a single attribute
- . constructing artificial visual constructs
- . using it for removal
- . confusing drag ghost with drag object
- . user's don't get it
- . creating page jitter

G	m	a	1				

#### Inbox Hide preview

me - - file:///Users/bill/Desktop/AM%20E> Jul 28 me, Joshua Scott (3) - Apple Computers -Jul 26 Daniel Bodnar, Ginni (2) - Fwd: Fw: Watch Jul 26 me, Richard Cowin (2) - Demo of Livegrid 1 Jul 26 me - myspace article - http://www.msnbc.u Jul 26

edit 🗵

Stock Market		edit 🗵
TSG	19.33	-0.06 (-0.31%)
DJIA	10610.10	-87.49 (-0.82%)
NASDAQ	2191.32	-25.49 (-1.15%)
NYSE	7515.18	-51.36 (-0.68%)
<u>S&amp;P 500</u>	1235.86	-9.18 (-0.74%)

Delayed at least 15 minutes unless otherwise indicated. Disclaimer

#### Wired News: Top Stories edit 🗵 Christians Code Heavenly Games Cloning the Best in Show Brain Workouts May Tone Memory

X

Movies (m)	ed
Showtimes for 76208 »	
Must Love Dogs 1hr 30min - Rated PG-13 ★★★☆☆ 29 reviews	
<u>Stealth</u> 2hr 1min - Rated PG-13 ★★☆☆☆ <u>25 reviews</u>	
<u>Charlie and the Chocolate Factory</u> 1hr 46min - Rated PG ★★★★☆ <u>65 reviews</u>	
 NYT > Home Page	ed

Offer by Europe Would Give Iran Nuclear Future Niger's Anguish Is Reflected in Its Dying Children Court Nominee Advised Group on Gay Rights

Gmail	edit
Inbox (11) Hide preview	
eBay Member :, Mail Delivery (2) - Ques	Dec 11
eBay Member :, Mail Delivery (2) - Ques	Dec 3
dev-reject-11641931., Mail Delivery (2) -	Nov 22
dev-reject-11639872., Mail Delivery (2) -	Nov 19
dev-reject-11626813., Mail Delivery (2) -	Nov 4

11626813.,	Mail	Deliv

The Holiday 2hr 16min - Rated PG-13

★★★☆☆ 19 reviews

Stock Market			euit
<u>YHOO</u>	26.90	+0.03	(0.11%)
DJIA	12445.52	+28.76	(0.23%)
NASDAQ	2457.20	+3.35	(0.14%)
NYSE	9140.39	-6.81	(-0.07%)
<u>S&amp;P 500</u>	1427.09	+1.60	(0.11%)
Delayed at least	t 15 minutes unle	ss otherw	ise
indicated Discla	aimer		

Stock Market

Movies	edit 🗖 🗙		
Showtimes for 76208 x		<u>NYT &gt; Home Page</u>	edit 🗆 🗙
Showlines for 70200 //		Global Warming Poses Threat to Ski Re	sorts in the
Charlotte's Web 1hr 53min - Rated G		Alps	
★★★★☆ <u>6 reviews</u>		Courses Mure on Benlessment Tells	
The Pursuit of Happyness 1hr 56min - Rat	ed PG-13	Governor Mum on Replacement Talk	
★★★★☆ <u>8 reviews</u>		Options Sought for Surge in US Troops	to Stabilize
The Holiday 2hr 16min - Rated PG-13		Iraq	

Wired News: Top Stories She's Such a Geek! First Look: Photoshop CS3 Beta Start the Riot With The Ravezooka

## **Use When**

 you want to manipulate a natural visual model of objects

## **Potential Pitfalls**

- . starting with drag & drop
- . using it to set a single attribute
- . constructing artificial visual constructs
- . using it for removal
- . confusing drag ghost with drag object
- . user's don't get it
- . creating page jitter

- use for changing layout minimize movement on drag operation balance preview on drag with page jitter
   use for re-arranging lists
- if using ghost, use insertion bar if direct drag, don't use ghost
- . start drag after 3 pixel delta
- . change cursor over drag candidate
- . use drop invitations
- . signal valid/invalid targets
- . use zoom back
- . allow ESC to cancel; outer bounds
- . take care of interesting moments
- . use transitions to smooth out effect





#### Drag and Drop Modules - Interesting Moments Grid

	Currently on beta.my.yahoo.com		ID:	Bill Scott & Eric Miraglia			
	Mouse Hover	Mouse Down	Drag Initiated	Drag Over Valid Target	Drag Over Invalid Target	Dra Parent	
Cursor	رون کی کریں CSS Move curi	) 5 Move cursor	(T) CSS Move cursor	් CSS Move cursor	ද් <sup>ණ</sup> )  CSS Move cursor	් CSS Move cursor	
Tool Tip							
Drag Object		Message Center edit * heck Email aunch Messenger 15 friends on	Message Inter edit Message Launch Messenger 15 friends on	Message Minter edit Check Email Launch Messenger 15 friends on	Message Cer edit And Check Email Launch Messenger 15 triends on	✓ Message C Check Email Launch Messeng	
	Full	Opacity	Reduced Opacity	Reduced Opacity	Reduced Opacity & Invalid Badge	Reduced Opacity	
Drop Target	Ch La No	Message Center edit x eck Email unch Messenger 15 friends on Weather edit x search by Zip Code or City Add Content insertion bar, just a gap	✓ Message C( <sup>®</sup> )ter edit × Check Email Launch Messenger 15 friends on search by Zip Code or City     ▲ Add Content No insertion bar, just a gap	Weather edit Sealer by ge cover ter edit Check Email Check Email	✓ Weather       edit ×         search by Zip       Message Center         ▲ Add       Check Email         Launch Messenger       15         No insertion bar, just a gap	Message Certain Check Email Launch Messenger 15 Weather Search by Zip Code or Add Content No insertion bar, ju	

	Page Generation	Mouse	Drag	Drag over Valid	Drag over	Drag over Original	Drop	Drop Rejected	Drop on Original
Page Content	Hint	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
Cursor	Normal	Move Cursor	Move Cursor	Move Cursor	Move Cursor	Move Cursor	Normal	Normal	Normal
Drag Object	Normal	Normal	Reduced Opacity & Tracking	Reduced Opacity & Tracking	Reduced Opacity & Tracking + Invalid Badge	Reduced Opacity & Tracking	2. Modules animates into the area just below insertion bar 3. Module comes to rest in new area 4. Modules slide up in a self-healing transition to close hole	Normal Opacity + Zoom Back to Original	Normal Opacity + Zoom Back to Original
Orig Location	Normal	Normal	Hole Opens	Hole Remains	Hole Remains	Hole Remains	Hole Remains	Hole refilled with drag object	Hole refilled with drag object
Drop Target	Normal	Normal	Normal	Insertion Bar	N/A	N/A	1. Insertion Bar Removed	N/A	N/A

# patterns. in page edit.

# Problem

• User needs to edit content directly on the page.

# • Use When

- You want to avoid having the user move to a different page to perform an edit.
- The edits are best performed in context of the page.

## **Rocky Waters**

🔄 ADD 🏘 SENDTO 🔲 ADD 🚚 BLOG 🍭 ALL 🐋 PRINTS ROTATE 🔿 DELETE 📈



# patterns. in page edit.

inline text edit. inline custom edit. popup custom edit. in form edit. direct state edit. rating an object. inline tag edit. grid cell edit.

## pattern. inline text edit.

## **Use When**

. directly editing text

## **Potential Pitfalls**

- . discoverability
- . placing buttons elsewhere on page
- . edit & render modes different sizes
- . confusing highlight with selection
- . too subtle distinction of edit mode
- . communicating changes made

## **Best Practices**

- . avoid page jitter
- . make render & edit modes same size
- . activate on click
- alternatively use in-context tools
- . deactivate on blur













View from the Top



## **Use When**

- . item being edited is multi-field
- . you want to be explicit about the edit mode

- . discoverability
- . too subtle of invitation
- . clutter visual display w/ invitations
- . making page jump

State park near our new home	Bookmarks 1 - 20 of about 868	Date Saved   <u>Title</u>   <u>URL</u>
(next to Milpitas)	GUUUI - Hand-crafting prototypes in Visio Saved by: Me on 12/16/2006 at 5:33 PM - <u>Details</u> - <u>My saved copy</u> Access: <u>Only me</u> - <u>Delete</u>	1 save 💊 Edit Tags: proto prototyping, sketching,
SAVE OR CANCEL	Visio Replacement? You Be the Judge - Boxes an Saved by: Me on 12/16/2006 at 5:31 PM - Details - My saved copy Access: Only me - Delete	3 saves 💊 Edit Tags: products, prototype, prototyping, simulation,
	GUUUI - Visio - the interaction designer's nai Saved by: Me on 12/16/2006 at 5:29 PM - Details - My saved copy Access: Only me - Delete	21 saves 📏 Edit Tags: information architec, prototype, visio,
	gotomedia : news & events : gotoreport may 2005 Saved by: Me on 12/16/2006 at 5:28 PM - Details - My saved copy Access: Only me - Delete	1 save 💊 Edit Tags: information architec, interaction



## **Use When**

- . item being edited is multi-field
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- . discoverability
- . too subtle of invitation
- . clutter visual display w/ invitations
- . making page jump



## **Use When**

- . item being edited is multi-field
- . you want to be explicit about the edit mode

- . discoverability
- . too subtle of invitation
- . clutter visual display w/ invitations
- . making page jump

## Use When

- item being edited is multi-field
- you want to be explicit about the edit mode

## **Potential Pitfalls**

- discoverability
- . too subtle of invitation
- . clutter visual display w/ invitations
- making page jump

- . activate with incontext tools
- use traditional form (with save button)
- . smooth out open/close transition
- use invitations to clue user they can edit
- . provide feedback during save

## pattern. popup custom edit.

## **Use When**

- . Context is not critical
- . Information is ancillary

## **Potential Pitfalss**

- . Using a popup when inline would work best
- . Hiding the activator on popup
- .[more]

## **Best Practices**

- . Popup should appear next to activator
- . Activate with incontext link
- . Provide a form for editing
- . Use standard submit button, like save

#### Scheduled Items

Wed 11/23/05 (day 1) - Yosemite Natl Pk, Yosemite National Park

#### 🙈 🧮 Yosemite Lodge 🛛 View | Delete

#### From \$97.00 to \$146.00 per night. •Reserve Now

S59-252-4848 Yosemite Natl Pk, CA 95389 United States

In the valley of Yosemite National Park

7

#### Notes: [Ed≹]

Tags: [⊟a≵]

Dates: [Add] Wed, Nov 23rd - Fri, Nov 25th [Edk]

#### < 🖸 Tunnel View

Sectors and the sector of the sector of

This breathtaking and spectacular sight is located on Highway 41 just north of Wawona, and just south of the Valley Floor. This popular spot is the most photographed view of the valley. It received m





## patterns. in form edit.

l be affected by format

Create free listing 1. Choose category 2. Write listing 3. Preview 4. Activate You can edit every part of the listing directly by clicking on it.	Use When . editing a formatted area . content will be affected by
The print preview shows you how the printed listing will look in the Fundgrueb newspaper. Click on Continue', if all the fields marked * have been completed and you like the listing.      I offer C I look for      Computers & software - Sundry      Add title *      Add picture      Set price *      Karl sruhe     Pforzheir      Nancy     Strasbourg     Reutlingen     Ender the article site in the form on     the left to enable your siting to be      « Back to Calendar Save Cancel Delete More Actions	<ul> <li>Potential Pitfalls</li> <li>[more]</li> <li>Best Practices</li> <li>[more]</li> </ul>
What     Design Review       Date a     When     Tue Dec 19 13:00 - Tue Dec 19 16:00       Where     Click to add a location       Description     Click to add a description	<ul> <li>✓ Guests</li> <li>Add quests</li> <li>Guests can  invite others</li> <li>✓ see guest list</li> </ul>
Additional   Additional	▶ Options
<u>« Back to Calendar Save Cancel</u>	

## pattern. inline tag edit.

## **Use When**

. more

## **Potential Pitfalls**

- . will create a closed vocabulary
- . only as good as suggestions
- . confusion on commas vs. space
- . confusion on my choice vs. suggest
- . confusion on singular/plural, etc.

## **Best Practices**

- allow tags to be separated by commas
- . allow suggested tags to be entered/ removed with click

	Suggested: O blogs O css O forum O zines		
Tags	• Separate multiple tags with commas		
Access:	◯ Me ◯ My Community ☉ Everyone		

## Waxy.org Links

#### A Rocket to Nowhere Posted: August 5th, 2005, 2:20am CEST Tags: [edit]

Maciej Ceglowski's excellent article on the problems with NASA's manned space flight program

#### Tags

mississipi [x]
river [x]
monument [x]
squared [x]
circle [x]
squaredcircle [x]
cannon [x]

#### Add a tag

#### Additional Information

- C All rights reserved. (set privacy)
- Taken with a Nikon E4800.
   More properties
- Taken on March 8, 2005 (edit)

#### O See different sizes

- Viewed 0 times. (Not including you)
- Edit title, description, and tags

Flag this photo as "may offend"?

## pattern. rating an object.



## **Use When**

- . you want to provide a way to directly change a rating
- . you want to increase size of creator community

## **Potential Pitfalls**

- . confusion between community rating and personal rating
- . after voting, what is the community rating?
- . providing too many choices
- . how user changes choice

- . provide as few choices as possible
- . use stars for 1 of n choices
- use thumbs up or single button for binary rating

## pattern. direct state editing.

## Use When

flagging objects in a list or gridbookmarking favorite

- . provide a hover invitation
- provide a unflagged state as well as a flagged state



# patterns. in-context tools.

# Problem

- User needs to perform actions on specific objects on the page
- Use When
  - It would be too busy to place actions visibly beside each object.
  - You don't have a way to select objects and perform actions on selection.
  - You don't need to perform the actions on more than one object at a time.
  - The actions are best performed in context of the page.

## Pick Up at the Store

- 🗌 Milk
- 🗌 Orange Juice
- 🗌 Tomatoes
- Lettuce
- 🗌 Bread
- Chips



#### lantzilla pro says:

...with biscuits and gravy and all the fixins... Posted 16 hours ago. ( permalink )

## Add your comment

Some HTML is OK.)

# patterns. in context tools.

in-context links. in-context menu.

## pattern. in-context tools.

## **Potential Pitfalls**

- can be tedious if multiple objects needed to be acted on
- visually cluttered if actions are always visible

## Pick Up at the Store

- WIIK
- 🗌 Orange Juice
- 🗌 Tomatoes
- Lettuce
- 🗌 Bread
- Chips
  - Add item

Make	а	new	list	Reorder	lists
Planc	<u>u</u>	TIGN	1130	Reoraer	TISC3

Remove from sidebar, Delete this page, Email me this page Send email to this page: miles12betty@billwscott.backpackit.co



# /Photos/Tags/ san franc

## /GeoTagged/San Diego Internationa





R.



# Pick Up at the Store Edit Chips Edit Orange Juice2 Edit Milk Edit Bread Edit Tomatoes Edit Lettuce Add item Reorder

## pattern. in-context tools. [EDIT THIS MOVIE TO REMOVE INLINE EDIT PART]

## **Potential Pitfalls**

- can be tedious if multiple objects needed to be acted on
- visually cluttered if actions are always visible
- . discoverability if reveal on hover



lantzilla pro says:

...with biscuits and gravy and all the fixins... Posted 16 hours ago. ( permalink )

## Add your comment

## Pick Up at the Store

- 🗆 Milk
- 🗌 Orange Juice
- Tomatoes
- Lettuce

В	re	a	d

_ C	hi	p	S
-----	----	---	---

Some HTML is OK.)

## pattern. in-context tools. [EDIT THIS MOVIE TO REMOVE INLINE EDIT PART]

## **Potential Pitfalls**

- . can be tedious if multiple objects needed to be acted on
- . visually cluttered if actions are always visible
- . discoverability if reveal on hover

## **Best Practices**

- . use when it is common to operate on individual items
- . provide ways to also operate on the whole group
- . use familar constructs (hyperlinks for actions) to teach new idiom
- . use in-context busy indicator if action will take some time to complete or use yellow fade technique to signal action completion
- . consider the visual space for the tools when designing the items
- . use hover, cursor, tooltip invitations to signal actionable area
- . don't mix selection-based actions with in-context tools

classic



Pique polo \$9.99-\$29.50 Buy More and Save



\$29.50

allover striped plque \$29.50 Buy 2 or more, \$25.00 Buy 2 or more, \$25.00 each See All each See All



rugby stripe pique polo \$29.50 Buy 2 or more, \$25.00 each See All



# patterns. persistence.

remembered collections. auto save.

## Use When

- . desire to minimize "bail-out" moments
- . creating shopping experiences
- . for bookmarking

## **Possible Pitfalls**

 connection between remembered collection and items could be lost on user

- attach the remembered collection the shopping cart, list
- reveal the contents in context to the page (slide, instant reveal, etc.)
- . bring the collection in proximity to the shopping experience
- . make sure the connection is clear between saving the object and it entering into the collection



Send	Save Now Discard	ß
To:		
Add Subject: Here	ICC   Add Bcc	
@ <u>Attac</u>	ch a file	Add event info
BZU <u>« Plain text</u>	ŷ- T-T <sub>2</sub> ¶y  ☷ ☷ ☜ 延 ा ≣ ≣ ≣ ⊒ ፲	eck spelling 🔻
This is a si	simple message with an attachment.	
 Bill Scott		
Send	Save Now Discard	
	Google Docs & Spreadsheets	
	Test Spreadsheet Autosaved at Dec 20, 2006	8:29:44 PM PST

## **Use When**

- . composing email messages
- composing web documents (spreadsheet, text)

## **Possible Pitfalls**

- . if save takes a while can be disruptive to typing
- can cause interface change (as in gmail) leading to unexpected behavior

- . make auto-save as transparent as possible
- . for email, make it default behavior
- . for documents, allow it to be turned on
- . catch navigation away from page and offer to save

# patterns. inline assistant.

# inline assistant.

## pattern. inline assistant.

## **Use When**

- . want to simplify a selection process
- want to remove "bail-out" opportunities
- . want to increase conversion rates

## **Possible Pitfalls**

- . trying to use for complex wizards
- . trying to use for installation
- . if logic is too complex or dependent on server data, might be sluggish

- avoid using inline assistant for branching logic style wizards
- avoid using inline assistant for installation processes
- make full use of preview techniques to clearly indicate each of the small choices the user makes
- . make the experience feel lightweight, quick and responsive

	size & color overview X select Color: khaki \$42.50 Select Waist: 28W 29W 30W 31W 32W 33W 34W 35W 36W 38W 40W 42W 44W 46W select Length: 28L 29L 30L 31L 32L 33L 34L
Q more views	also in <u>tall</u> (prices may vary)
stressfree classic fit flat front khakis Imported. exclusive colors	select qty 1 size chart more details khaki \$42.50 add to bag

# patterns. validate.

inline validation. validate then suggest. character counter. live preview

## pattern. inline validation.

## Use When

- . want to prevent errors early
- . can provide timely feedback in compact form within current form

## **Possible Pitfalls**

. sluggish performance

## **Best Practices**

- provide feedback as the user types if possible; provide feedback on action button otherwise
- for feedback during typing place feedback in proximity beside (usually to the right) of input
- for feedback after action button, overlay the input area with the feedback; subsequent action button will bring back form if error.

### **Required information for Google account**

Your current email address:	someone@somewhere.com	
Choose a password:	e.g. myname@example.com. This will be y Minimum of 6 characters in length.	our username and sign-in. Password strength: Too short

Find	a domain name:	
www.	billsportfolio.com	£
	(ex. widgetdesigns.com)	

Search

## **Use When**

. need to aid the user in correcting their errors

## **Possible Pitfalls**

. vague messaging

- . if possible, prevent the user from getting to this point
- . clearly denote the fields where issues exist
- . make the task if fixing issues seem like 1-2-3 steps
- . as the user corrects enable action buttons and remove error indicators

	select Color: k \$14.50	oabe pink combo	#357223
select	select <u>Size</u> :       xs     s       size chart	M L XL XXL	
	Quantity:	babe pink combo \$14.50	add to bag
Q more views	please s	select a Size before adding	to bag

## pattern. character counter.

## **Use When**

- . input is limited
- . can't intelligently handle long text

## **Possible Pitfalls**

 relying on this when possibly could handle larger input lengths

## **Best Practices**

- . update character counter in real time
- . character counting text should be written as a complete sentence
- use smaller font, place underneath field

## Ask Your Question

## 1. Enter your question

You can ask 5 more questions today.

You have 110 characters to work with. Add details below.

## pattern. live preview.



## **Use When**

- . can provide a visual view of user selection
- . can provide the view in real time

## **Possible Pitfalls**

 can be very challenging to come up with the appropriate way to combine edit & preview in one view

- . let hover reveal previews
- . provide a preview panel that contains the sum of the choices
- . update preview panel in real time, if possible; else have a preview button to show preview
- use narrowing choices pattern where possible



# patterns. indicators.

busy indicator. progress indicator. inline status. opacity fade. high contrast.

pattern. busy indicator.

## **Use When**

need to show system is processingwant to show indication in context

## **Possible Pitfalls**

. can be distracting if not necessary

## **Best Practices**

. place the busy indication as close to the use input as possible

use small animated indicator beside input or inside input field

- place the busy indication at the place where the results will appear use an overlay with translucency if redirecting attention
- . don't use too many indicators as it will make for a noisy interface
- avoid using indicator if delay is really short





Measure Map is a production of Adaptive Path, LLC.



# Standard Header Hide Pane Wed Feb 1 17:06:45 2006

Yahoo! Webhosting <wh-professional@yahoo-inc.com> 📑

- To: yuiblogger@yahoo.com
- Cc: billwscott@gmail.com

Your Domain Is Active

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## pattern. progress indicator.



## **Use When**

. needing to show upload status

# **Possible Pitfalls**

. non-accurate progress indication

- place the indicators as close to the file names as possible
- finish with "completed" status if displayed in grid... otherwise finish with status and fade out

pattern. inline status.

# **Use When**

. needing simple status on page

- place the status message in close to where the user is currently interacting or at a visual hotspot (visual heat map)
- . highlight the background
- optionally fade out the status message



# pattern. opacity fade.



18 November

Domains are REALLY pointing now

## **Use When**

need to spotlight a change occurred

# **Possible Pitfalls**

. if too many places, can be distracting

- . use in just one or two selected areas
- . if more, make sure that there aren't too many updating at once
- . if area is large, consider more subtle coloring
- . fade out quickly (usually less than one second; but much faster is acceptable)

# pattern. black background.

# Use When

 fade technique does not indicate change well enough

# **Possible Pitfalls**

. can be visually noisy

- . use sparingly
- . highlight the background as black (1 length of text)

	Please choose the feature you need help with
	People and permissions :
	Help with people and permissions
	Please choose the feature you need help with
	File sharing
	Help with file sharing
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	Please choose the feature you need help with
	People and permissions
	Help with people and permissions
	Please choose the feature you need help with
	File sharing

# patterns. presentation. transition.

brighten. animate. cross-fade. dim. expand. fade-in. fade-out. flip. move. self-heal. collapse. slide.

# Transitions

- Brighten. Raise importance
- Cross Fade. One leaves, another enters
- Dim. Lower importance
- Expand. Open in context of others
- Fade In. Good for adds
- Fade Out. Good for deletes
- Flip. Edit configuration
- Animate. Change relationship, tweening
- Self-Healing. After delete or ''yank''
- Collapse. Close in context of others
- Slide. Similar to expand but child window

### pattern. transitions

# **Use When**

- . speed up perceived time
- . slow down interaction
- . show relationships
- suggest symmetry
- . show state change

# **Possible Pitfalls**

. use the wrong transition can communicate the wrong message

# **Best Practices**

- . the more rapid the change the more important the event.
- rapid movement is seen as more important than rapid color change.
- . movement toward the user is seen as more important than movement away from the user.
- very slow change can be processed without disrupting the user's attention.
- animation can be used to communicate where an object was and now is

### pattern. fade transition + self-healing transition.





#### pattern. slide.



#### pattern. zoom box.



#### pattern. slide transition.

